500 Library Services

The Whistler Public Library provides relevant materials, programs and services to Whistler consistent with the library's vision and mission. The library offers programs that are an extension of our library's collection, of interest to our community. Library staff provide service and support to patrons seeking information, advice and technical assistance.

501 Library Charges

1. While most services of the library are free, there are a few exceptions beyond basic services.
2. Fees may apply when materials borrowed are returned late, and for lost and damaged materials.
3. Library staff may use their discretion, when appropriate, to waive or reduce fees.
4. Photocopiers and printing are available on a pay-for-use basis.
5. The library facilities are for rent subject to availability.
6. Exam invigilation is available for an hourly fee.

503 Library Programs

1. Programs are provided either directly by the library, or through a partnership with a local organization or business that is qualified to deliver the material.
2. Programs will be designed to meet the needs and interests of the community.
3. Programs will present many sides of controversial issues, where possible.
4. All programs are free to attend, even when co-sponsored by a for-profit group or business.
5. Programs will be selected by library staff. We encourage the public to propose new partnerships or suggest topics for future programming. These suggestions will be considered in light of the programming criteria, as well as operational and budgetary limitations.
6. Programs are designed with measurable outcomes and are evaluated regularly based on these outcomes. Patrons may be asked to give anonymous feedback following programs by completing a short questionnaire. These responses will be used in our ongoing evaluation of current programs and to inform decisions about future programming.
7. The library upholds the principle of intellectual freedom and supports the rights of individuals to read, speak, view and exchange differing points of view on any subject.

504 Library Computer Use & Wi-Fi Access

1. The library provides free access to computers and Wi-Fi to all users.
2. Computers are reserved at one hour intervals and can be extended in the event that there is no wait.
3. The library's public network is not a secure network. Using the library's computers or Wi-Fi network is solely at the risk of the user. The library cannot be responsible for any loss, or

misuse of personal information or damage to storage devices as a result of accessing the internet in the library.

4. Misuse or damage to library hardware or software, or using the Internet for illegal or unethical purposes will cause a patron's privileges to be suspended.

5. The library may require discontinued use of any computer or personal device displaying images that are offensive to others in the library.

6. A person whose privileges are revoked or suspended, or who is excluded from the library may appeal to the library director and the library Board in writing.

7. The Board will consider the appeal and make a decision.

8. Library computers are secure and cannot download or install any software.